GF-2026-2401

Group Domestic Travel Contract

(Model Text)

Ministry of Culture and Tourism of the People's Republic of China
State Administration for Market Regulation

January 2026

For **international customers booking through OStar Experience**, certain commercial terms, payment arrangements and cancellation policies shall be governed by **Annex 2**: OStar Experience International Booking Terms, which forms an integral part of this Agreement.

Implementation Notes

1. This Contract is a model text provided for reference when travel agencies within the territory of the People's Republic of China (excluding Hong Kong, Macao and Taiwan) enter into domestic group package tour contracts with travellers. It does not apply to domestic one-day tours, travel to Hong Kong, Macao or Taiwan, or border tours.

2. Before using this Contract to enter into an agreement with a traveller, the travel agency shall explain the contents of the Contract to the traveller in detail. It shall use reasonable means to draw the traveller's attention to provisions that have a material bearing on the traveller's interests, including provisions that exclude or reduce the travel agency's liability, and shall explain such provisions at the traveller's request. Where the travel agency fails to fulfil its duty to draw attention to or explain such provisions, with the result that the traveller did not notice or understand a provision having a material bearing on the traveller's interests, the traveller may claim that the provision does not form part of the Contract.

3. The parties shall select the applicable options provided in the contractual provisions of this Contract according to their specific circumstances. All blank spaces shall be completed in writing.

4. The parties may amend or supplement this model text in writing. However, no amendment or supplement may unreasonably exclude or reduce the travel agency's liability, increase the traveller's liability, or restrict or exclude the traveller's principal rights.

5. This model text has been jointly formulated by the Ministry of Culture and Tourism and the State Administration for Market Regulation and is promoted for use nationwide.

Domestic Group Tour Contract

Contract No.: ECDJ260617HFBJUM

Traveller: **Yin Qiuxiang** and four accompanying travellers (5 persons total). the list may be attached on a separate page and must be confirmed by the signatures or seals of the travel agency and a representative of the travellers)

Travel Agency: Shenzhen Baochun International Travel Group Co., Ltd.

Scope of Business: Domestic tourism services, outbound tourism services, inbound tourism

Business Scope: Domestic tourism, outbound tourism, inbound tourism.

Travel Agency Licence: L-GD-CJ00234

Unified Social Credit Code: 91440300192407197A

Local Receiving Agency: China Youth Travel Service Xinjiang Production and Construction Corps – Urumqi Huanjiang Branch

Local Contact: Wang Yuelong

Telephone: 18167829319

Chapter 1 COMPLETE SENTENCE-BY-SENTENCE TRANSLATION

Article 1 Terms and Definitions in this Contract

1. Domestic group travel services: means service activities whereby a travel agency, in accordance with the Tourism Law of the People's Republic of China, the Regulations on Travel Agencies and other laws and regulations, organises travellers to travel within the territory of the People's Republic of China, excluding Hong Kong, Macao and Taiwan; books public passenger transport tickets on their behalf; and provides two or more services, such as catering, accommodation and sightseeing.

2. Tour fees: means the fees paid by the traveller to the travel agency for the purchase of the travel services agreed in this Contract.

Unless otherwise specified in this Contract, the tour fees include:

(1) Transportation costs;

(2) Accommodation costs;

(3) Meals (excluding the cost of alcoholic beverages);

(4) Admission fees for tourist attractions arranged by the travel agency;

(5) Costs of other activities included in the itinerary;

(6) Guide service fees;

(7) Other service charges levied by the travel agency (including the local reception agency).
Unless otherwise specified in the contract, the tour fees do not include:

The tour price does NOT include:

(1) Personal travel accident insurance.

(2) Expenses not specified in this contract.

(3) Personal expenses including laundry, telephone, drinks, excess baggage, entertainment, medical expenses, lost property recovery costs or compensation caused by the traveller.

3. Performance assistant: means a natural person, legal person or unincorporated organisation that has a contractual relationship with the travel agency, assists the travel agency in performing its contractual obligations, and actually provides travel services including, but not limited to, transport, sightseeing, accommodation, catering and entertainment.

4. Periods of independently arranged activities: means, among other things, independent free-time periods arranged by the tourism operator within the travel itinerary, periods during which the traveller does not participate in the travel itinerary, and periods of personal activity during which the traveller temporarily leaves the group with the tour guide's consent.

5. Unreasonably low price: means a price at which a travel agency provides services that is lower than the reception and service costs or lower than the reasonable price generally recognised within the industry, where there is no legitimate reason or sufficient evidence demonstrating that the price is reasonable. For these purposes, reception and service costs mainly include the expenditure incurred by the travel agency in providing or procuring services such as catering, accommodation, transport, sightseeing and tour guide services.
6. Specific shopping venue: means a venue that has an independent trading name, relatively clear, enclosed and independent operating boundaries, and a clearly identified business operator, and whose principal business activity is the sale of goods.

7. Leaving the group with consent means an act whereby a traveller participating in a group tour does not complete the agreed itinerary with the group after obtaining the tour guide's consent.

8. Unauthorised departure from the group: means an act whereby a traveller participating in a group tour leaves the tour group without the tour guide's consent and does not complete the agreed itinerary with the group.

9. Transfer to another tour group: means an act whereby, because the agreed minimum number of participants has not been reached and the tour therefore cannot proceed, the travel agency obtains the traveller's written consent and, before the itinerary begins, transfers the traveller to a domestic tour group organised by another travel agency for the purpose of performing the Contract.

10. Group consolidation: means an act whereby a travel agency, on the condition that the promised service content and standards remain unchanged, obtains the traveller's consent when the Contract is signed, combines the traveller with travellers recruited by other travel agencies into one tour group, and makes unified arrangements for the travel services.

11. Force majeure: means an objective circumstance that is unforeseeable, unavoidable and insurmountable.

12. An event that remains unavoidable despite the exercise of reasonable care: means an event caused by objective factors other than the wilful misconduct or negligence of the parties, including but not limited to traffic congestion caused by major ceremonial or protocol events; delays or cancellations affecting public passenger transport such as aircraft, trains, scheduled passenger ships and intercity passenger coaches; and the temporary closure of scenic areas or tourist attractions.
13. Necessary expenses: means expenses already incurred by the travel agency in performing the Contract, together with payments made to the local receiving agency or a performance assistant that are non-refundable. These include the Costs of transport by aircraft, coach, ship or other means, including booking deposits; accommodation costs, including booking deposits; and the per-person hire cost of sightseeing coaches.

14. Personal information: means any information recorded electronically or by other means that can identify a particular natural person, either independently or in combination with other information, including the natural person's name, date of birth, identity document number, biometric information, residential address, telephone number, email address, health information and location or movement information.

For these purposes, reception and service costs mainly include the expenditure incurred by the travel agency in providing or procuring services such as catering, accommodation, transport, sightseeing and tour guide services.

Chapter 2 FORMATION OF THE CONTRACT

Article 2 Travel Itinerary

The travel agency shall provide a travel itinerary bearing the tour group number. Upon signature or seal by both parties, the itinerary shall constitute an integral part of this Contract.

Article 3 Travel Advertisements and Promotional Materials

Travel advertisements and promotional materials issued by the travel agency shall comply with the principle of good faith. Where their contents satisfy the requirements for an offer under the Civil Code of the People's Republic of China, they shall constitute a legally binding offer.

When entering into this Contract, the travel agency shall draw the traveller's attention to, and explain, any advertising or promotional content that is not incorporated into this Contract.

Chapter 3 RIGHTS AND OBLIGATIONS OF THE PARTIES

Article 4 Rights of Travellers

1. To require the travel agency to perform its contractual obligations in accordance with this Contract.

2. To freely choose tourism products and services; to refuse any designated shopping venues or optional paid activities arranged without mutual agreement or at the traveller's request; and to refuse any act by a tour guide that expressly or implicitly compels shopping or participation in optional paid activities.

3. To request a valid invoice after paying the tour fees.

4. To have personal dignity, ethnic customs and religious beliefs respected.

5. To request assistance and protection where personal safety or property is endangered and, where lawful rights and interests are infringed, to claim compensation in accordance with law.

6. Where lawful rights and interests are infringed, the traveller may lodge a complaint with the relevant authorities and may request the travel agency to provide reasonable assistance in pursuing compensation.

7. Where the organising travel agency, local receiving agency and service provider have agreed that the traveller may require the local receiving agency or service provider to perform this Contract directly, and those parties fail to provide the agreed services or provide services inconsistent with this Contract, the traveller may pursue claims against the local receiving agency, the service provider or the organising travel agency. Where the traveller proceeds directly against the local receiving agency or service provider, the organising travel agency shall provide assistance.

8. To enjoy all rights granted under the Tourism Law of the People's Republic of China, the Consumer Rights Protection Law of the People's Republic of China and other applicable laws and regulations.

Article 5 Obligations of Travellers

1. To truthfully complete the Tour Registration Form, Tourist Safety Information Card and other required documents; to disclose health information relevant to the tour, including age, pregnancy and any condition that may affect participation; to ensure the authenticity of such information; and to provide accurate contact details. Where a representative signs on behalf of travellers, that representative must obtain proper authorisation.

2. To pay the tour fees in accordance with this Contract.

3. To comply with laws and regulations and not engage in illegal activities or activities involving pornography, gambling or drugs during the tour.

4. To observe public order and social ethics, respect local customs, culture and religious beliefs, protect tourism resources and the ecological environment, and behave in a civilised manner.

5. To cooperate with national emergency measures and safety arrangements adopted by competent authorities or the travel agency.

6. To take proper care of luggage and valuables and avoid placing cash, negotiable instruments or valuables in checked baggage.

7. During tourism activities or dispute resolution, travellers shall take reasonable measures to prevent losses from increasing; shall not infringe the lawful rights of local residents, other travellers, tourism operators or tourism practitioners; and shall not engage in conduct such as refusing to board or disembark, delaying the itinerary or leaving the tour group.

8. During independently arranged activities, travellers shall select activities within their own risk-management capability, comply with safety warnings and assume responsibility for their own safety.

Article 6 Rights of the Travel Agency

1. To determine whether to accept a traveller based on health conditions and other relevant circumstances.

2. To require travellers to provide relevant information.

3. To collect tour fees in accordance with this Contract.

4. To adopt safety precautions and emergency measures during emergencies and require travellers to cooperate.

5. To reject unreasonable requests beyond the scope of this Contract.

6. To require travellers to compensate the travel agency for losses in accordance with law.

7. To discourage unlawful or uncivilised behaviour.

Article 7 – Obligations of the Travel Agency

1. To provide services in accordance with the agreed contents and standards, not alter the itinerary without authorisation and not reduce service standards except where necessary to protect travellers.

2. To procure products and services only from qualified suppliers.

3. The travel agency shall not attract travellers by organising tours at unreasonably low prices, nor obtain kickbacks or improper benefits through shopping arrangements or optional paid activities. Unless agreed by both parties or requested by the traveller, the travel agency shall not designate shopping venues or arrange optional paid activities.

4. When entering into this Contract, and before departure, the travel agency shall truthfully explain matters including travel risks, circumstances rendering participation unsuitable, exemptions or limitations of liability permitted by law, relevant laws, local customs, religious taboos, prohibited activities and any other matters required by law. If such matters arise during performance of the Contract, they shall also be disclosed promptly.

5. To arrange licensed tour guides in accordance with the Tourism Law, the Travel Agency Regulations and the Tour Guide Regulations.

6. To safely safeguard documents, luggage and other property entrusted by travellers.

7. To distribute standard Tourist Safety Information Cards.

8. To assess the safety of tourism products and services, avoid undeveloped or closed areas, provide truthful warnings regarding safety risks, and take immediate rescue and emergency measures where necessary.

9. To actively coordinate the resolution of disputes and prevent further losses.

10. To recommend that travellers purchase personal accident insurance.

11. The travel agency shall keep travellers' personal information confidential in accordance with law. Except where necessary for performance of this Contract, it shall not collect, store, use, process, transmit, sell, provide or disclose such information without authorisation.

12. The travel agency shall not transfer travellers to another tour group or consolidate tour groups without the traveller's consent.

13. If this Contract is terminated during the tour, the travel agency shall assist the traveller in returning to the place of departure or another reasonable destination designated by the traveller.

Chapter 4 AMENDMENT AND ASSIGNMENT OF THE CONTRACT

Article 8 Amendment of the Contract

1. The parties may amend this Contract by written agreement signed or sealed by both parties. Any additional travel costs and losses resulting from the amendment shall be borne by the party requesting the amendment. Any reduction in travel costs shall be refunded to the traveller.

2. Before departure, where force majeure or an unavoidable event occurs despite the exercise of reasonable care, the parties may agree to cancel the tour or postpone departure. If the tour is cancelled, Article 13 shall apply. If departure is postponed, additional costs shall be borne by the traveller and any savings refunded.

3. During the tour, where force majeure or an unavoidable event affects performance:

(1) The travel agency may, after explanation and obtaining the traveller's consent, reasonably amend the Contract. Additional costs shall be borne by the traveller and any savings refunded.

(2) Where the traveller's personal safety or property is endangered, the travel agency shall take appropriate protective measures. The resulting costs shall be shared between the parties.

(3) Where the traveller is stranded, the travel agency shall take appropriate arrangements for the traveller's accommodation and other necessary arrangements. Any additional accommodation and meal expenses incurred shall be borne by the traveller, while any additional return transportation expenses shall be shared between the travel agency and the traveller.

Article 9 Assignment of the Contract

Before the commencement of the tour, the traveller may assign the rights and obligations under this Contract to a third party. The travel agency shall not refuse such assignment without justifiable grounds and shall complete the relevant assignment formalities. Any additional expenses arising therefrom shall be borne by the traveller and the third party.

Justifiable grounds include, but are not limited to, circumstances where:

(1) the relevant services, which must be handled personally by the original registrant, cannot be transferred to a third party; (2) transportation or other arrangements cannot be made for the third party; (3) the tourism activities impose special requirements regarding the traveller's identity, qualifications or eligibility; or (4) other circumstances in which, having regard to the nature of this Contract, assignment to a third party would be inappropriate.

Article 10 Arrangements Where the Tour Group Cannot Be Formed

Where the agreed minimum number of participants is not reached and the tour group cannot be formed, the traveller and the travel agency may agree upon one of the following arrangements in accordance with Article 22 of this Contract.

1. Transfer to Another Tour Group
The travel agency may arrange for the traveller to transfer to another tour group, provided that the promised service content and service standards are not reduced. The travel agency shall assume primary liability for any breach of this Contract committed by the commissioned travel agency and may subsequently seek recovery from that commissioned travel agency.
Where the traveller enters into a separate contract with the commissioned travel agency, the rights and obligations under this Contract shall terminate.

2. Postponement of Departure or Change of Itinerary
Subject to the traveller's prior written consent, the travel agency may postpone the departure date or arrange travel on an alternative itinerary. Any additional expenses resulting therefrom shall be borne by the traveller, and any reduction in costs shall be refunded to the traveller.
Where necessary, the parties may execute a new travel contract.

Chapter 5 TERMINATION OF THE CONTRACT

Article 11 Termination by the Travel Agency

1. Where the agreed minimum number of participants is not reached and the tour group cannot be formed, the travel agency may terminate this Contract by written notice or any other written form.

Where the travel agency gives notice of termination seven (7) days or more before the commencement of the itinerary (calculated by the number of calendar days between the departure date and the date on which the notice of termination reaches the traveller, inclusive of the seventh day), the travel agency shall bear no liability for breach of contract and shall refund all tour fees already collected from the traveller.

Where the travel agency gives notice of termination within seven (7) days before the commencement of the itinerary (excluding the seventh day), it shall, in addition to refunding all tour fees already collected, bear the corresponding liability for breach of contract in accordance with Article 16(1) of this Contract.
2. The travel agency may terminate this Contract where the traveller falls under any of the following circumstances:

(1) suffering from an infectious disease or any other illness that may endanger the health or safety of other travellers;

(2) carrying articles that endanger public safety and refusing to surrender such articles to the competent authorities;

(3) engaging in unlawful activities or activities contrary to public morality;

(4) engaging in conduct that seriously affects the lawful rights and interests of other travellers and refusing to cease such conduct after being advised, or where such conduct cannot be effectively stopped;

(5) any other circumstance prescribed by law.

Where the travel agency terminates this Contract for any of the foregoing reasons, it shall notify the traveller in writing or by another written means, deduct the necessary expenses in accordance with Article 14 of this Contract, and refund the remaining balance to the traveller.

Where the traveller causes losses to the travel agency, the traveller shall be liable for compensation in accordance with law.

Article 12 Termination by the Traveller

1. Where the agreed minimum number of participants is not reached and the tour group cannot be formed, and the traveller does not agree to be transferred to another tour group, postpone departure, or change the itinerary, the travel agency shall promptly issue written notice that the tour group cannot be formed, and the traveller may terminate this Contract.
Where the traveller receives such notice seven (7) days or more before the commencement of the itinerary, the travel agency shall bear no liability for breach of contract and shall refund all tour fees already collected.
Where the traveller receives such notice within seven (7) days before the commencement of the itinerary, the matter shall be handled in accordance with Article 16(1) of this Contract.

2. In addition to Paragraph 1 of this Article, the traveller may terminate this Contract at any time before the completion of the tour by written notice or any other written form.

Where the traveller gives notice of termination more than seven (7) days before the commencement of the itinerary, the travel agency shall refund all tour fees to the traveller. Where the traveller gives notice of termination within seven (7) days before departure or during the tour, the travel agency shall deal with the matter in accordance with Article 14 of this Contract. Where the parties have otherwise agreed under Article 25 of this Contract or by any other agreement, such agreement shall prevail over the provisions of this Article and Article 14 concerning the time of termination and the proportion of necessary expenses deductible.

3. Where the traveller fails to arrive at the agreed meeting point at the agreed time and also fails to join the tour after departure, the traveller shall be deemed to have terminated this Contract, and the matter shall be handled in accordance with Article 14 of this Contract.

Article 13 Termination Due to Force Majeure or Unavoidable Events Despite the Exercise of Reasonable Care

Where force majeure, or an event that could not have been avoided despite the exercise of reasonable care by the travel agency or its performance assistants, affects the travel itinerary so that this Contract cannot continue to be performed, either the travel agency or the traveller may terminate this Contract.

Where the Contract cannot be fully performed and the travel agency has explained the situation to the traveller, but the traveller does not agree to amend the Contract, the traveller may terminate this Contract.

Upon termination of this Contract, the travel agency shall refund the remaining balance after deducting any payments already made to the local receiving agency or performance assistants that are non-refundable.

Article 14 Termination Due to Force Majeure or Unavoidable Events Despite the Exercise of Reasonable Care

1. Where this Contract is terminated within seven (7) days before the commencement of the itinerary, necessary expenses shall be deducted in accordance with the following standards:
From 6 to 4 days before departure: 20% of the total tour fee;
From 3 to 1 day before departure: 40% of the total tour fee;
On the day of departure: 60% of the total tour fee.

Where the parties have otherwise agreed under Article 25 of this Contract or by any other agreement, such agreement shall prevail over the provisions of this Article concerning the time of termination and the percentage of deductible necessary expenses.

2. Where this Contract is terminated during the tour, the necessary expenses shall be calculated as follows:
Tour Fee × Deduction Rate Applicable on the Day of Departure + (Tour Fee − Tour Fee × Deduction Rate Applicable on the Day of Departure) ÷ Number of Tour Days × Number of Days Already Travelled

Where the necessary expenses calculated under Paragraph 1 or Paragraph 2 are lower than the actual expenses incurred, the traveller shall pay the actual expenses incurred, provided that such amount shall not exceed the total tour fee.

The travel agency shall deduct the relevant expenses and complete the refund procedures for the traveller within five (5) working days from the date on which the notice of termination is received.

Article 15 Assistance with the Traveller's Return Journey and Allocation of Costs

Where this Contract is terminated during the tour, the travel agency shall assist the traveller in returning to the place of departure or to another reasonable destination designated by the traveller.

Where termination results from reasons attributable to the travel agency or its performance assistants, the return transportation expenses shall be borne by the travel agency.
Where this Contract is terminated during the tour pursuant to Article 11(2) or Article 12(2), the return transportation expenses shall be borne by the traveller.
Where this Contract is terminated pursuant to Article 13, the return transportation expenses shall be shared between the travel agency and the traveller.

Chapter 6 LIABILITY FOR BREACH OF CONTRACT

Article 16 Liability of the Travel Agency for Breach of Contract

Where the travel agency terminates this Contract within seven (7) days before the commencement of the itinerary, or where the traveller receives notice within seven (7) days before departure that the tour group cannot be formed and terminates this Contract because they do not agree to transfer to another group, postpone departure or change the itinerary, the travel agency shall refund all tour fees already collected and shall pay liquidated damages to the traveller as follows:
From 6 to 4 days before departure: 10% of the total tour fee.

From 3 to 1 day before the commencement of the itinerary: liquidated damages equal to 15% of the total tour fee shall be paid.

On the day the itinerary commences: liquidated damages equal to 20% of the total tour fee shall be paid.

Where the liquidated damages calculated in accordance with the above percentages are insufficient to compensate the traveller for the actual loss suffered, the travel agency shall compensate the traveller for the actual loss incurred.

The travel agency shall, within five (5) working days from the date of the notice cancelling the tour, or within five (5) working days from the date on which the notice of termination reaches the travel agency after the traveller rejects the proposed arrangements for a tour that cannot be formed, complete the procedures for refunding all tour fees and pay the aforesaid liquidated damages.

2. Where the travel agency fails to provide services in accordance with this Contract, or adjusts the travel itinerary without the traveller's consent (except in the circumstances specified in Article 8(3) of this Contract), resulting in the cancellation of itinerary items, a shortening of the tour duration, or a reduction in service standards, the travel agency shall bear liability for breach of contract in accordance with law, including continuing performance, taking remedial measures, or compensating for losses.

3. Where the travel agency is capable of performing this Contract but, despite the traveller's request, refuses to perform its contractual obligations, it shall pay the traveller liquidated damages equal to 30% of the total tour fee.

Where the traveller adopts reasonable remedial measures, including booking accommodation, catering or transportation of an equivalent standard, the resulting costs shall be borne by the travel agency.

Where serious consequences result, including personal injury to the traveller or the traveller being stranded, the traveller may also require the travel agency to pay compensation of not less than one (1) times and not more than three (3) times the total tour fee.

4. Where the travel agency transfers the traveller to another tour group or consolidates tour groups without the traveller's consent, it shall pay liquidated damages equal to 25% of the total tour fee.

Where the traveller terminates this Contract, the travel agency shall refund: all tour fees to travellers who have not yet commenced the tour; and the unused portion of the tour fees to travellers who have already commenced the tour. Where such liquidated damages are insufficient to compensate the traveller for the actual loss suffered, the travel agency shall compensate the traveller for the actual loss.

5. Where the travel agency falls under any of the following circumstances, the traveller shall be entitled, within thirty (30) days after completion of the tour, to require the travel agency to arrange the return of purchased goods and advance the purchase price for such return, or to refund the fees paid for optional paid tourism activities.

(1) The travel agency organises tourism activities at an unreasonably low price to induce travellers to purchase the tour and obtains improper benefits, including rebates or commissions, by arranging shopping activities or optional paid tourism activities.

(2) Without mutual agreement between the parties or without the traveller's request, the travel agency designates specific shopping venues or arranges optional paid tourism activities.

6. Where a dispute arises between the travel agency and the traveller and the travel agency fails to take appropriate measures to prevent further loss, it shall bear legal liability for the additional loss thereby caused.

7. Where the travel agency unlawfully collects, stores, uses, processes, transmits, trades, provides or publicly discloses the traveller's personal information, it shall bear the corresponding legal liability in accordance with the Personal Information Protection Law of the People's Republic of China and other applicable laws and regulations.

8. In addition to any other legal liability arising from a breach of this Contract, the travel agency shall compensate the traveller in accordance with the following standards:

(1) Where, without obtaining the traveller's signed confirmation, the travel agency arranges optional paid tourism activities not stipulated in this Contract, including dining, entertainment, wellness, healthcare or sightseeing activities, the travel agency shall bear the full cost of such optional paid tourism activities.

(2) Where, without obtaining the traveller's signed confirmation, the travel agency increases the number of shopping visits or extends the duration of shopping stops in breach of this Contract, it shall pay compensation equal to 10% of the total tour fee for each occurrence.

(3) Where the travel agency compels or indirectly compels the traveller to purchase goods, it shall pay compensation equal to 20% of the total tour fee for each occurrence.

(4) Where goods purchased by the traveller at shopping venues specified in this Contract are counterfeit or substandard products, the travel agency shall recover the traveller's direct financial loss or compensate the traveller accordingly.

(5) Where the travel agency privately sells goods without authorisation, it shall arrange for the return of such goods.

Where the foregoing compensation is insufficient to cover the traveller's actual loss, compensation shall be paid according to the traveller's actual loss.

Article 17 Liability of the Traveller for Breach of Contract

1. Where the traveller fails to follow the advice or warnings of the travel agency or its tour guide, thereby affecting the tour itinerary and causing loss to the travel agency, the traveller shall bear the corresponding liability for compensation.

2. Any loss arising from personal activities undertaken by the traveller outside the scope of this Contract shall be borne solely by the traveller.

3. Where, through the traveller's fault, a performance assistant, tourism practitioner or another traveller suffers loss or damage, the traveller shall bear the corresponding legal liability.

4. During tourism activities or while resolving disputes, the traveller shall take reasonable measures to prevent further loss. Failing to do so, the traveller shall bear liability for any additional loss thereby caused.

5. Where the traveller violates safety warnings, or refuses to cooperate with temporary restrictions on tourism activities imposed by the State in response to major emergencies, or refuses to cooperate with safety precautions or emergency response measures, thereby causing loss to the travel agency, the traveller shall bear the corresponding legal liability.

Article 18 Liability of the Traveller for Breach of Contract

1. Where this Contract cannot be performed, or cannot be performed as agreed, due to reasons attributable to the traveller, or where the traveller suffers personal injury or property loss for reasons attributable to the traveller, the travel agency shall bear no liability.

2. Where the traveller's personal or property rights are harmed during independently arranged activities, the travel agency shall not be liable for compensation, provided that it fulfilled its duty to give the necessary warnings and explanations beforehand and its duty to provide necessary assistance afterwards.

3. Where the traveller suffers personal injury or property loss due to reasons not attributable to the travel agency, including infringement by a third party, the travel agency shall bear no liability for compensation.

However, where the travel agency fails to perform its duty of assistance and such failure results in an increase in the traveller's personal injury or property loss, the travel agency shall be liable for compensation in respect of the increased loss in accordance with law.

4. Where a public transport operator is legally liable for personal injury or property loss suffered by the traveller, the travel agency shall assist the traveller in pursuing compensation from the public transport operator.

Chapter 6 AGREED TERMS

Article 19 Duration of the Tour Itinerary

Departure Time: 18 June 2026, 09:00
Completion Time: 30 June 2026, 18:00
Total Duration: 13 days, including 10 nights of accommodation.

Article 20 Tour Fees and Payment

(All amounts are calculated in Renminbi (RMB).)

Unit Price: RMB 6 per person.
Of which, Tour Guide Service Fee: RMB 1 per person.
Total Tour Fee: RMB 18,900.

Method of payment for tour fees: □ Cash

□ Bank transfer (bank account number

√ Other _____

Payment Date: 18 June 2026.
Payment Notes:
Child Price: RMB 0.00 per person.
Single Room Supplement: RMB 8,900.00 per person.
The receiving entity shall be identical to the name of the travel agency.

Article 21 Personal Accident Insurance

1. The travel agency recommends that the traveller purchase personal accident insurance.

2. The traveller may choose one of the following options:

√ Authorise the travel agency to purchase the insurance on the traveller's behalf (subject to the applicable insurance regulatory requirements). The name of the insurance product: _____ (the final insurance details shall be subject to the issued insurance policy).

□ Purchase the insurance independently.

□ Decline to purchase insurance.

Article 22 Minimum Group Size and Arrangements Where the Tour Group Cannot Be Formed

Minimum Number of Participants Required: 6 persons.
If the minimum number of participants is not reached, does the traveller agree to any of the following arrangements?

Do not agree	(checking either "Agree" or "Disagree" alone shall not be deemed valid) that another travel agency may be entrusted to perform this Contract.
Do not agree	(checking either "Agree" or "Disagree" alone shall not be deemed valid) to postpone the departure.
Agree	(checking either "Agree" or "Disagree" alone shall not be deemed valid) to travel on an alternative itinerary.
Do not agree	(checking either "Agree" or "Disagree" alone shall not be deemed valid) to terminate this Contract.

Article 23 Agreement on Group Consolidation

The traveller do not agree (checking either "Agree" or "Disagree" alone shall not be deemed valid) to have this tour group consolidated with a tour group organised by another travel agency.

Article 24 Shopping Activities and Optional Paid Tourism Activities

1. The traveller may independently decide whether to participate in shopping activities or optional paid tourism activities arranged by the travel agency.
Where the traveller chooses not to participate in such shopping activities or optional paid tourism activities, the travel agency shall make reasonable arrangements for the traveller.

2. Provided that the travel agency:
does not organise tourism activities at an unreasonably low price;
does not induce or mislead travellers;
does not obtain rebates or other improper benefits; and
does not affect the itinerary of other travellers,
the travel agency may, in accordance with the principles of equality, voluntary participation, good faith and mutual agreement, conclude an agreement with the traveller regarding shopping activities or optional paid tourism activities, and such agreement shall be expressly recorded in this Contract.
Shopping Activities
This itinerary:
□ Includes shopping activities.
☑ Does Not Include Shopping Activities.
If applicable, the details shall be set out in the following table:

Shopping Activities

Scheduled Time	Shopping Venue	Address	Main Products	Maximum stay (minutes)	Other details

This itinerary □ includes √ does not include optional paid excursions; if included, please refer to the table

If applicable, the details shall be set out in the following table:

Optional Paid Tourism Activities

Scheduled Time	Activity	Address	Fee (yuan)	Duration (minutes)	Other details

3. Any shopping activity or optional paid tourism activity during the tour shall be confirmed before this Contract is signed.
After this Contract has been executed, neither the travel agency, the local receiving agency nor any of their employees may arrange any shopping activities or optional paid tourism activities, unless such arrangements are requested by the traveller and do not affect the agreed travel itinerary.

Article 25 Other Agreed Matters

1. The parties agree that the provisions governing termination of the Contract by the traveller:
☑ Shall □ Shall Not be governed by Articles 12 and 14 of this Contract, as set out below.

Time of Termination of the Contract (including the day of termination)	Necessary Expenses Deducted as a Percentage of the Total Tour Fee	
7 days or more	0%	Where the calculated necessary expenses are lower than the actual expenses incurred, the traveller shall pay the actual expenses incurred, provided that such amount shall not exceed the total tour fee.
6–4 days before departure	20%	
3–1 day before departure	40%	
On the day of departure	60%	
During the tour	Tour Fee × Deduction Rate Applicable on the Day of Departure + (Tour Fee − Tour Fee × Deduction Rate Applicable on the Day of Departure) ÷ Number of Tour Days × Number of Days Already Travelled	

For international travellers booking through OStar Experience, the cancellation and refund terms in Annex 2 shall apply and shall prevail over Articles 12, 14 and this Article 25 to the extent of any inconsistency.

2. Any matter not covered by this Contract may be incorporated into supplementary provisions upon mutual agreement between the traveller and the travel agency.
Where the space provided in this Contract is insufficient, supplementary pages may be attached and shall become effective upon signature or seal by both parties.

Article 26 Resolution of Disputes

Any dispute arising under this Contract shall first be resolved through consultation between the parties.

The parties may also apply for mediation before the tourism complaint handling authority, the Consumers' Association, the relevant mediation organisation, or any other competent authority or institution at the place where this Contract was executed.

Where consultation or mediation fails, the dispute shall be resolved by Option 1 below:

1. Commence legal proceedings before the People's Court in accordance with law.

2. Submit the dispute to the Arbitration Commission for arbitration.

Article 27 Effectiveness of the Contract

This Contract is executed in two original counterparts, with each party retaining one counterpart.

Both counterparts shall have equal legal effect.

This Contract shall become legally effective upon signature or affixing of the official seal by both parties.

Signatures
Traveller (or Traveller's Representative)

Travel Agency:

深圳市报春国际旅游集团有限公司
电子合同
专用章
2026-06-17 16:44:37

Traveller's Identification No.: 432930196706167627

Traveller's Address:

Traveller's Contact Telephone: 13610052356

Traveller's Email:

Contact Person: Dai Wei

Business Address: 5/F, Yinwu Building, Shangbao 2nd Road, Futian District, Shenzhen, Guangdong Province

Contact Telephone: 18028735045

Email:

Place of Contract Execution:
Shenzhen City, Guangdong Province

Travel Agency Supervision / Complaint Hotline
Province:
Guangdong Province
City:
Shenzhen
Government Public Service Hotline:
0755-12345

Email:
Address:

ANNEX 1

Tour Registration Form

Tour Route and Group Number: _____ Preferred Departure Date and Time:Time: 18 June 2026, 09:00

Traveller's Name	Gender	Ethnicity	Date of Birth	ID Number	Contact Number
Yin Qiuxiang	Female			432930196706167627	13610052356

Medical Condition	(Please indicate whether the traveller is pregnant or has any medical condition that may affect participation in this tour.)

List of All Travelling Companions and Rooming Requirements
(All accompanying travellers listed below shall be deemed to be persons whom the traveller requires to travel together under the same booking.)

□ Single Male / Single Female – willing to share a room with another traveller.

□ No Bed Required.

□ Single Room Required Throughout the Tour

(The applicable single-room supplement shall be payable.)

Other Supplementary Agreements

Traveller's Signature (Seal):

USER_SIGN

(Where one person registers on behalf of other travellers, the representative shall obtain the authorisation of those travellers. Failing this, the representative shall bear the corresponding legal consequences.)

Notes	(Travellers under the age of 18 must submit written consent from their guardian)

The following fields are to be completed by travel agency staff

Service Outlet		Travel Agency	Dai Wei

ANNEX 2

INTERNATIONAL TRAVELLER BOOKING, PAYMENT AND CANCELLATION TERMS

This Annex forms an integral part of the Group Domestic Travel Contract entered into between the Traveller and **Shenzhen Baochun International Travel Group Co., Ltd.**

It applies to international travellers whose travel arrangements in Mainland China are introduced, coordinated or customised through **OStar Experience**, operated by **ONESTAR LLC**, a company registered in New Mexico, United States.

Where any provision of this Annex conflicts with a commercial provision of the main Contract, the provision of this Annex shall apply to the relevant international booking, except where mandatory laws and regulations of the People's Republic of China provide otherwise.

1. Purpose and Application
The main Contract is a standard PRC model contract for package tours operated within Mainland China.

International bookings arranged through OStar Experience may involve customised private itineraries, cross-border communication and payments, foreign currencies, advance supplier commitments, language-specific guides, private transport and reservations made well before arrival in China.

The parties therefore agree that the payment, cancellation and other international booking terms contained in this Annex shall apply to the Traveller's booking.
The main Contract shall continue to apply to all matters not expressly addressed or amended in this Annex.

2. Booking Documents
The complete booking agreement consists of:

- the main Group Domestic Travel Contract;
- this Annex;
- the final confirmed itinerary;
- the final quotation and payment schedule; and
- any later written amendment accepted by both parties.

Draft itineraries, preliminary quotations and promotional materials shall not constitute the final booking unless expressly confirmed in writing.

3. Booking and Payment Schedule
The booking shall be confirmed upon receipt of the required traveller information, acceptance of the booking documents and payment of the initial deposit.
eller unless otherwise agreed in writing.

Unless otherwise stated in the final quotation, payment shall be made as follows:

Initial Deposit: 10% of the total booking value
Payable upon booking confirmation. The deposit secures the itinerary planning and initial supplier reservations and is non-refundable once the booking has been confirmed.

Reservation Payment: 40% of the total booking value
Payable no later than 90 days before departure.

Final Balance: 50% of the total booking value
Payable no later than 60 days before departure.

For bookings confirmed fewer than 90 days before departure, all instalments already due shall be payable upon confirmation. For bookings confirmed fewer than 60 days before departure, the full tour price shall normally be payable immediately.

All payments shall be made only to the company account stated in an official invoice or written payment instruction issued or confirmed by Shenzhen Baochun International Travel Group Co., Ltd.

International transfer fees, intermediary bank charges and currency-conversion costs shall be borne by the Traveller unless otherwise agreed in writing.

4. Cancellation and Refund Policy
The Traveller may cancel the booking by giving written notice to the travel agency or OStar Experience. The effective cancellation date shall be the date on which the written notice is received.

More Than 90 Days Before Departure
The initial deposit is non-refundable.
Any payments received in excess of the deposit shall be refunded, less any separately identified non-refundable third-party costs already incurred or contractually committed.

Between 60 and 89 Days Before Departure
The Traveller shall receive a refund equal to 50% of the total booking value.

Fewer Than 60 Days Before Departure
No refund shall normally be available because accommodation, private transport, guides, tickets and other local services will generally have been confirmed and financially committed.

Non-Refundable Third-Party Costs
Regardless of the cancellation date, certain reservations may be non-refundable or only partially refundable once confirmed. These may include:

- domestic flights and railway tickets;
- hotel deposits;
- cruise, attraction or event tickets;
- private vehicle and specialist guide reservations;
- permits and name-specific bookings;
- customised activities and exclusive venue reservations.

Any such deduction shall be limited to amounts actually paid, contractually committed or confirmed as non-refundable by the relevant supplier.

Where a refund is due, it shall normally be processed within ten working days after the refundable amount has been confirmed with the relevant suppliers. International banking and payment-processing times are outside the parties' direct control.

Refunds shall normally be issued in the currency and through the payment method originally used. Reasonable bank charges and exchange-rate differences may be deducted unless the cancellation resulted from a breach attributable to the travel agency.

5. Changes Requested by the Traveller
Requests to change travel dates, itinerary, hotels, room categories, transport, guide language, activities or traveller numbers must be submitted in writing.

No requested change shall become binding until it has been confirmed in writing by the travel agency.

Any additional supplier charges, fare differences, cancellation costs or other expenses resulting from a Traveller-requested change shall be borne by the Traveller.

Where an accepted change results in a recoverable reduction in costs, the corresponding saving shall be refunded or credited to the Traveller.

OStar Experience and the travel agency shall use reasonable efforts to accommodate requested changes and minimise additional costs, but availability cannot be guaranteed.

6. Operational Changes and Unavoidable Events
The travel agency may make reasonable changes where necessary because of weather, traffic restrictions, transport disruption, attraction closures, safety concerns, government measures, supplier unavailability or other circumstances beyond its reasonable control.

Where reasonably possible, replacement services shall be of an equivalent or higher standard.
If force majeure or another unavoidable event prevents the itinerary from continuing, the parties shall first consider postponement, itinerary adjustment, replacement services or another reasonable solution.

Where the affected services must be cancelled, the travel agency shall refund the remaining recoverable balance after deducting actual and non-refundable costs already paid or contractually committed to service providers, subject to applicable law.

7. International Flights, Visas and Travel Insurance
Unless expressly included in the final quotation, international flights, visas and travel insurance are not included in the tour price.

The Traveller is responsible for holding a valid passport, obtaining the required visa or satisfying any applicable visa-free entry requirements, and providing accurate personal information for reservations and ticketing.

Visa refusal, failure to apply in time or failure to satisfy entry requirements shall normally be treated as cancellation for reasons attributable to the Traveller, and the cancellation policy above shall apply.

International travellers are strongly advised to obtain comprehensive travel insurance covering trip cancellation, medical treatment, emergency evacuation, travel disruption, baggage loss and the activities included in the itinerary.

8. Complaints and Assistance
Any service issue should be reported as soon as reasonably possible to the tour guide, local operator, travel agency or OStar Experience so that reasonable corrective action may be taken during the trip.

Both parties shall take reasonable measures to prevent avoidable losses from increasing.
Where a confirmed service is not provided for reasons attributable to the travel agency or its service provider, the Traveller shall retain the remedies available under the main Contract and applicable law.

9. Priority of Terms
This Annex and the main Contract shall be read together.

Where this Annex expressly provides different commercial terms regarding payment, cancellation, refunds or international booking arrangements, this Annex shall prevail for the relevant booking. Nothing in this Annex shall exclude, reduce or restrict any mandatory right or remedy granted to the Traveller under the laws and regulations of the People’s Republic of China.

All provisions of the main Contract not expressly amended by this Annex shall remain in full force and effect.

10. Confirmation and Effectiveness
The Traveller confirms that the payment schedule and cancellation and refund policy contained in this Annex have been clearly presented and explained before payment.

This Annex shall become effective upon signature, official seal, electronic signature or other express written acceptance by the Traveller and the travel agency.

ANNEX 3

Reference Template for the "Tourist Safety Information Card"

(Front: 90 mm × 110 mm)

外出旅游，随身携带

游客安全信息卡

Tourist Information Card

（请游客自行填写并根据身体实际选择打钩。
本卡篇幅有限，游客可另纸说明，并随身携带）

姓和名 Family name and Given name：
_____ _____

证件类型 ID Type
□身份证 ID Card □护照 Passport
□其他 Other：_____

证件号码 ID Number：
□□□□□□□□□□□□□□□□□

国籍 Nationality：_____

急救情况下联系人姓名、手机号码、备用电话号码 Emergency contact：_____
_____

折叠线

(Reverse: 90 mm × 110 mm)

血型 Blood type ：A□B□O□AB□其他_____

过敏史 Allergic history：
抗生素类药物 antibiotic□磺胺类药物 sulfonamide□
破伤风抗毒素 tetanus-antitoxin□
麻醉用药 stupefacient□镇静安眠药 phenobarbital□
其他 other_____

既往疾病 Past medical history：
恶性肿瘤 malignant tumor□糖尿病 diabetes□
心血管病 cardiovascular disease□
高血压 high blood pressure□
癫痫 epilepsy□精神疾病 psychopathy□
其他 other_____

可以使用的商业保险 Available commercial insurance company name：_____
_____
_____

特别说明 Special note：_____
_____
_____
_____

监护人签名 Guardian's Signature：

基本存款账户信息

BASIC DEPOSIT ACCOUNT INFORMATION

账户名称: 深圳市报春国际旅游集团有限公司

Account Name: Shenzhen Baochun International Travel Group Co., Ltd.

账户号码: 791301548000000011

Bank Account Number: 79130154800000011

开户银行: 上海浦东发展银行股份有限公司深南中路支行

Bank: Shanghai Pudong Development Bank Co., Ltd. Shenzhen South China Central Road Sub-branch

法定代表人: 梁倩

（单位负责人）

Legal Representative (Person in Charge of the Entity) Liang Qian

基本存款账户编号: J5840005721406

Basic Deposit Account Number J5840005721406

2024 年 07 月 26 日

13-Day Northern Xinjiang & Southern Duku Highway Itinerary

18 June: Guangzhou → Urumqi (Urumqi Jingu Hotel)

19 June: Urumqi → Turpan → Shanshan (Shanshan Journey to the West Hotel)

Attractions: Jiaohe Ancient City, Karez Irrigation System, Grape Valley, Flaming Mountains, Kumtag Desert.

20 June: Shanshan → Eastern Tianshan Highway → Jiangbulak → Jimusar (Maitian Hotel)

21 June: Jimusar → Altay (Altay Lanjing Hotel)

22 June: Altay → Ahe Highway → Hemu (Hemu Mountain Lodge)

23 June: Hemu → Kanas (Liangqi Mountain Courtyard, Kanas Scenic Area)

24 June: Kanas → Burqin → Urho Devil City → Kuitun (Yunju Duku Highway Hotel, Kuitun)

25 June: Kuitun → Sayram Lake → Liuxing Street, Yining (Ningbo Hotel, Yining)

26 June: Yining → Yizhao Highway → Xiata (Mehood Select Hotel, Zhaosu)

27 June: Zhaosu → Kalajun Grassland → Tekes (Wenzhou International Hotel, Tekes – Executive Room)

28 June: Tekes → Nalati Sky Grassland → Central Section of the Duku Highway → Bayinbuluk (Bayinbuluk Furui Hotel)

29 June: Bayinbuluk → Southern Section of the Duku Highway → Kuqa (Kuqa Yicheng Hotel)

30 June: Kuqa → Airport Transfer

Tour Price Includes

Accommodation: 12 nights' accommodation (including the hotels listed in the itinerary; standard twin wooden cabins inside the Hemu and Kanas Scenic Areas), with daily breakfast.

Transportation: Private luxury 14-seat vehicle converted into a 7-seat executive configuration, with one independent seat per traveller throughout the journey (driver's accommodation and meals included).

Admission Fees Included:

Jiaohe Ancient City: Admission RMB 70 + Shuttle Bus RMB 25
Karez Irrigation System: RMB 40
Grape Valley: RMB 23
Flaming Mountains: RMB 40
Kumtag Desert: Admission RMB 30 + Shuttle Bus RMB 30
Jiangbulak: Self-drive Vehicle Fee RMB 100 per vehicle + Admission RMB 55
Hemu: Admission RMB 50 + Shuttle Bus RMB 25
Kanas: Admission RMB 160 + Shuttle Bus RMB 70
Devil City: Admission RMB 42 + Mini Train RMB 20
Sayram Lake: Admission RMB 70 + Self-drive Service Fee RMB 72
Xiata Scenic Area: Admission RMB 40 + Shuttle Bus RMB 40
Kalajun Scenic Area: Admission RMB 70 + Shuttle Bus RMB 70
Nalati Sky Grassland: Admission RMB 95 + Scenic Area Shuttle Bus RMB 40
Tianshan Mysterious Grand Canyon: Admission RMB 40

Insurance
Personal Travel Accident Insurance (Coverage: RMB 800,000) — Complimentary
Travel Agency Liability Insurance

Tour Price Does Not Include
Standard Lunches and Dinners
Round-trip Transportation between Guangzhou and the Tour Departure/Return Points

Travellers Name

Yin Qiuchun
Lei Qingchao
Zou Daili
Yang Zhirong
Wang Zhongsheng
Luo Wenhua