

OStar Experience

Trust & Company Information

Premium China Travel for International Guests

Company Information • Licensed China Travel Partner • Booking Framework

About OStar Experience

OStar Experience, operated by ONESTAR LLC, coordinates and customises travel arrangements in Mainland China for international travellers.
Our journeys may include customised private itineraries, accommodation, private transportation, guides, tickets, activities and other local travel arrangements according to each traveller's confirmed itinerary and quotation.
Your journey is individually arranged around your confirmed travel plans and preferences.

"To make China easy, comfortable, and memorable."



OSTAR

How Your Journey Begins

1

Initial Consultation

We learn about your travel plans, preferences and requirements.

2

Tailored Proposal

A customised itinerary and quotation are prepared for your journey.

3

Booking Confirmation

Your booking is confirmed upon acceptance of the booking documents and payment of the required initial deposit.

4

Final Preparation

Confirmed accommodation, transportation, guides, tickets and other services are arranged according to your itinerary.

5

Arrival in China

Final travel information and arrangements are confirmed before departure.

6

Enjoy Your Journey

Your confirmed travel services are delivered in accordance with your itinerary and booking documents.

OSTAR

Company Information

OStar Experience

Operated by ONESTAR LLC
Registered in New Mexico, United States

OStar Experience coordinates and customises travel arrangements in Mainland China for international travellers.

Certificate of Organization

Reserved for official document



Department of the Treasury
Internal Revenue Service
1973 North Ruelon White
Ogden, UT, 84404-5402

In reply refer to: 0433506589
11/17/2025 LTR 147C

ONESTAR LLC
KEXIN YI SOLE MBR
102 GOLD AVE SW
ALBUQUERQUE NM 87102

Employer Identification Number: 98-1895869

Dear Taxpayer:

Thank you for your inquiry of 11/17/2025.

Your Employer Identification Number (EIN) is 98-1895869. Please keep this letter in your permanent records. Enter your name and your EIN on all business federal tax forms and on related correspondence.

If you have any questions regarding this letter, you can call 1-800-829-0115. If you prefer, you may write to us at the address shown at the top of the first page of this letter. When you write, please include a telephone number where you may be reached and the best time to call.

Sincerely,
Customer Service
1003386258
CSR

EIN Registration Letter

Reserved for official document



STATE OF NEW MEXICO

OFFICE OF THE SECRETARY OF STATE

Certificate of Organization

The undersigned Secretary of State for the State of New Mexico has hereby registered and granted authority to transact business in the state of New Mexico to

ONESTAR LLC

0008060864

Domestic Limited Liability Company

This entity is subject to and governed by Chapter 53, Article 19 NMSA 1978 "Limited Liability Company Act".

Effective in the State of New Mexico on November 11, 2025

MAGGIE TOULOUSE OLIVER
Secretary of State

Licensed Local Partner

Licensed China Travel Partner
International travel arrangements coordinated or customised through OStar Experience are operated in cooperation with:

Shenzhen Baochun International Travel Group Co., Ltd.

The company is a licensed travel agency in the People's Republic of China with business scope covering domestic tourism, outbound tourism and inbound tourism services.

Business Registration
Local Partner License

Travel Agency License
Local Partner Permit

深圳市报春国际旅游集团有限公司 L-GD-CJ00234 Shenzhen Baochun International Tourism Group Co., Ltd. | License No. L-GD-CJ00234

深圳市福田区莲花街道景华社区商报路 2 号深圳晚报印务楼 5 层 513 室

513, 5th Floor, Shenzhen Evening News Printing Building, No. 2 Shangbao Road, Jinghua Community, Lianhua Subdistrict, Futian District, Shenzhen, China

境内旅游业务、出境旅游业务、入境旅游业务

Domestic Tourism, Outbound Tourism and Inbound Tourism Services





深圳市报春国际旅游集团有限公司

Shenzhen Baochun International Tourism Group Co., Ltd.

信用代码 91440300192407197A

Unified Social Credit Code: 91440300192407197A

Travel Agency Licence: L-GD-CJ00234
Unified Social Credit Code: 91440300192407197A

OSTAR

Booking & Payment

10% Deposit

Payable upon booking confirmation. The deposit secures the itinerary planning and initial supplier reservations and is non-refundable once the booking has been confirmed.

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40% Reservation Payment

Payable no later than 90 days before departure.

↓

Remaining 50%

Payable no later than 60 days before departure.
For bookings confirmed fewer than 90 days before departure, all instalments already due are payable upon confirmation. For bookings confirmed fewer than 60 days before departure, the full tour price will normally be payable immediately.

Payment Security:

Payments must be made only to the company account stated in an official invoice or written payment instruction issued or confirmed by Shenzhen Baochun International Travel Group Co., Ltd.

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Cancellation & Refund Policy

More Than 90 Days Before Departure

The initial deposit is non-refundable.
Any payments received in excess of the deposit will be refunded, less any separately identified non-refundable third-party costs already incurred or contractually committed.

60-89 Days Before Departure

The Traveller will receive a refund equal to 50% of the total booking value.

Fewer Than 60 Days Before Departure

No refund will normally be available because accommodation, private transportation, guides, tickets and other local services will generally have been confirmed and financially committed.

Non-Refundable Third-Party Costs

Certain reservations may be non-refundable or only partially refundable once confirmed. Any deduction is limited to amounts actually paid, contractually committed or confirmed as non-refundable by the relevant supplier.

*Please refer to the International Traveller Agreement & Booking Terms for the complete cancellation and refund provisions.

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Service Inclusions

What Your Booking Includes
Every OStar Experience journey is individually arranged. The services included in your booking are those expressly stated in your **final confirmed itinerary and final quotation.**

Depending on your journey, arrangements may include:

- Accommodation
- Private transportation
- Private guides
- Domestic transportation
- Attraction and activity tickets
- Selected meals
- Customised activities

International Flights, Visas & Travel Insurance
Unless expressly included in the final quotation, international flights, visas and travel insurance are **not included** in the tour price.

Travellers are responsible for holding a valid passport and satisfying applicable visa or visa-free entry requirements.

International travellers are strongly advised to obtain comprehensive travel insurance.

OSTAR

Contact Us

ostarexperience.com
kexin@ostarexperience.com
WhatsApp: +86 13826200026
Instagram: @ostar.experience

We look forward to welcoming you to China.

All international bookings are subject to the applicable International Traveller Agreement & Booking Terms and the traveller's final confirmed itinerary and quotation.